

# Help During the Coronavirus Situation

## Ring (01666) 815888

Lines open 8am to 11pm Monday to Friday  
and 9am to 6pm at Weekends. Bank Holidays 8am to 8pm.

This is not an Emergency Service so continue to access those in the usual ways.  
Call 999 in an emergency. Call 101 for non-emergencies.

### The Malmesbury Town Council and HEALS Partnership

#### We can help you:

- Essential food and grocery supplies; ordering, collection and home delivery
- Prescription and medicines; collection and home delivery
- Friendship calls and activities by phone or video calls
- Additional back up to family, neighbour and street support

**How We Help: Ring the Helpline Number 01666815888.** You will be put in touch with one of our Registered Volunteer Co-Ordinators who will talk with you about what you need and mobilise our Registered Volunteers or other local community groups.

More complex cases, Foodbank voucher requests, help to replace essential household items and problems with debts, rent or Council Tax arrears will be linked to HEALS.

**Willing to Help? Become a Registered Volunteer.**

**Email: [tic@malmesbury.gov.uk](mailto:tic@malmesbury.gov.uk)**

**Find Out More: [www.malmesbury.gov.uk](http://www.malmesbury.gov.uk)**



**Malmesbury Town Council**  
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Supported By:

